



HMP Berwyn  
Bridge Road.  
Wrexham Industrial Estate.  
Wrexham.  
LL13 9QS

Pact office 01978 523004

1/04/20

Good morning Father.

I am the family support worker at HMP Berwyn. My role is to offer support for prisoners and their families and I help with issues such as mental health, improving relationships, and contact with children, benefits and finance, and being the person that the families can rely on.

The Prison Advice and Care Trust (Pact) is a national charity that provides support to prisoners, people with convictions, and their families. We support people to make a fresh start, and minimise the harm that can be caused by imprisonment to people who have committed offences, to families and to communities.

We currently have volunteering opportunities that may be of interest to your parishioners. Information can be found on the PACT website.

These opportunities are as follows:

**Court volunteer:**

Our Court Service provides support to families who have a loved one going through the court process. We provide emotional and practical support for families and friends of defendants in the courts. We support in the following courts.

Mold Caernarvon Llandudno Prestatyn, and Wrexham County Court.

We provide support to the families of individuals on trial or being sentenced. We liaise with other Pact volunteers that are based in the same court, developing good, working relations with court staff, such as: clerks, ushers, list callers, Probation, Security, and Witness Service, and promoting both the Court Service and Pact to them.

**Play volunteer:**

Pact Family Services provide support to families who have a loved one in prison. Our staff and volunteers meet and greet families as they arrive for a visit with practical and emotional support such as visitor information and play services for children.

At HMP Berwyn Pact supports families of prisoners as they arrive at the visitors centre and during their visit, by providing supervised play for the children. Volunteers support this service by setting up toys and offering fun and engaging activities for children of all ages in the Visits hall.

Our staff facilitates prison visits by offering a friendly and welcoming environment within the Visitors Centre where people visiting loved ones in prison can spend time before and after their visit.

### **Visit Centre Volunteer:**

Our volunteers liaise with the Pact staff to identify and support first time visitors, offering information and advice as appropriate. We promote a relaxed atmosphere in which children and families feel confident, having mutual respect and consideration for each other. Assist with the booking in procedures and offering emotional and practical support to our families.

### **Donations:**

We are also looking for some donations and would be grateful if any of the parishioners could donate any toys to be used in the visits centre and visits hall and sanitary products.

Email: [Sharon.Dean@prisonadvice.org.uk](mailto:Sharon.Dean@prisonadvice.org.uk)

I look forward to hearing from you.  
Kind Regards  
Sharon Dean.